# Sustainability Planning

and Building Consensus in a Hyper-Partisan Environment

#### Team



#### Agenda

Overview of Sustainability in Planning

Perspectives on Sustainability

Communication Approaches

Engagement Opportunities

**Open Discussion** 

**Perceptions Matter** 

### Sustainability has traditionally been seen as a cost, a hardship, and an agenda rather than an opportunity.

#### **Problems to solve**



Sustainability is seen as a liberal or left-leaning political agenda

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It is complicated, and folks feel like it is too big to deal with individually, or at a local scale



Sustainability is perceived as having a high upfront cost and being a burden for the community and individuals

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Let's Reframe the Discussion

# It's not about less, it is about more and better

## Perspectives on Sustainability

# the ability to endure

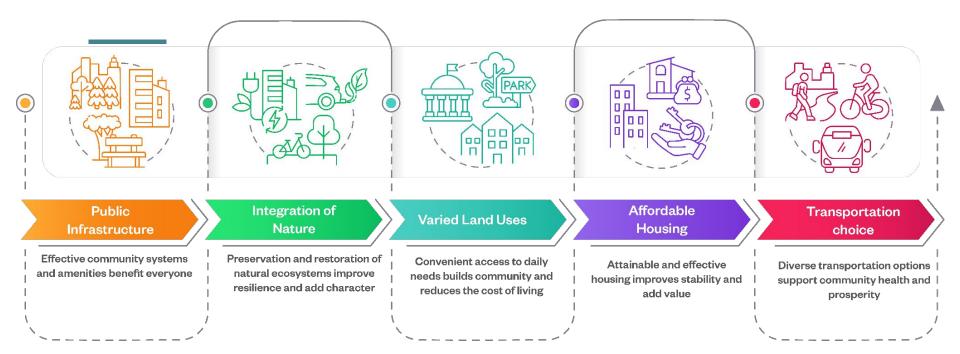
Meeting the needs of today without compromising the ability for future generations to meet their needs.

#### Traditional sustainable planning focus

Environmental and Social Impacts Drive Decisions

# Future sustainable planning focus

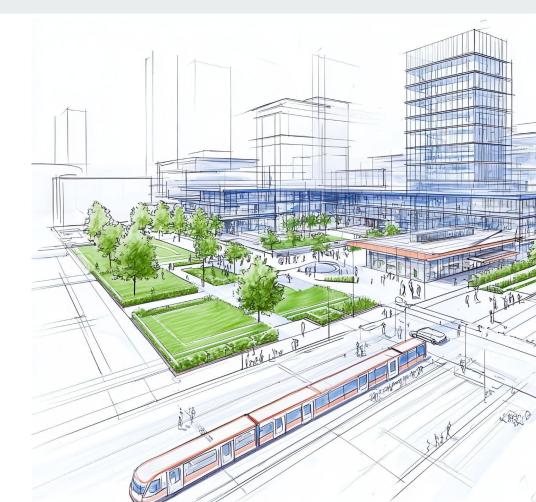
Economic Opportunities Drive Decisions Environmental Solutions Meet the Need Social Impacts are a Benefit



#### **Public Infrastructure**

Maintaining and enhancing infrastructure supports community sustainability by...

- Distributing the cost burden
- Enhancing community resilience
- Supporting accessibility
- Improving safety and security
- Enhancing health and wellbeing



#### **Integration of Nature**

Preserving and re-introducing natural landscapes in the built environment...

- Reduces the cost of infrastructure
- Supports ecosystem preservation
- Provides valued public greenspace
- Improves air quality and water quality
- Supports local food production



#### Varied Land Uses



Providing a diversity of land uses and services near homes improves the quality of life for residents by....

- Reducing cost of living and improve quality of life by reducing driving
- Improving access to daily services and amenities
- Increasing social interactions of residents
- Improving health outcomes by increasing exercise and time outdoors

#### Affordable and Diverse Housing

Access to housing within a family's budget increases livability of a community by....

- Ensuring residents can remain in a community through all life stages
- Allowing families to live in the same community or neighborhood
- Utilizing public infrastructure and services consistently over time
- Increasing home and community value through permanence



#### Increasing Transportation Choice

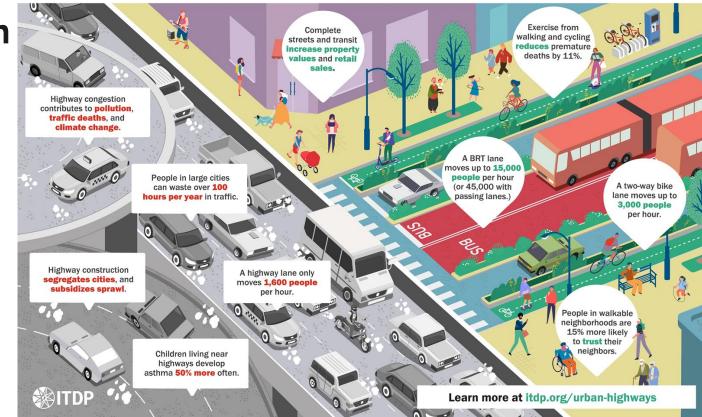
Providing complete streets and supporting active and alternative transportation improves quality of life by...

- Reducing car use and fuel costs
- Improving physical and mental health
- Supporting resilience to economic shifts

#### URBAN HIGHWAYS VS. COMPLETE STREETS:

Cities can build streets for people instead of for cars.

The expert consensus is clear. Complete streets are healthier, more productive, more sustainable, more equitable, and move more people than highways.



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## **Communication Approaches**

#### Look for ideas to:

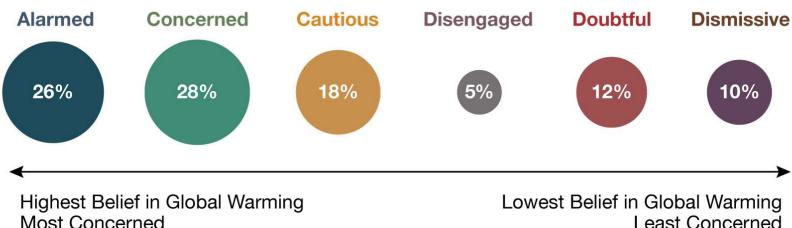
- 1. Tailor communications to your key audience
- 2. Communicate to common ground
- 3. Engage the community in advancing sustainability

## Who is your target audience?

pick one

- 1) Those that are already supportive
- 2) Those that are undecided
- 3) Those that are skeptical

#### **Global Warming's "Six Americas"**

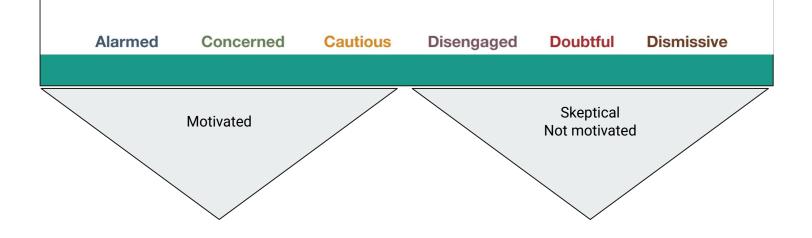


Least Concerned Least Motivated

Global Warming's Six Americas, December 11–22, 2024 Base: 1,013 U.S. adults Source: Yale Program on Climate Change Communication; George Mason University Center for Climate Change Communication

Most Motivated

#### Global Warming's "Six Americas"



#### Speak to broadly enjoyed benefits of potential strategies

The multiple benefits of energy efficiency improvements



#### **Convey benefits for an individual**

"public health"

= more opportunities for us to stay fit

"lower vehicle miles of travel" = more time at home or being productive

"better connected streets"

- = easier for you to walk or bike to get there
- = Better routes for you and your kids



Tailor communications to your audience

### Hyper-partisan?

#### Find Common Ground and Underlying Values



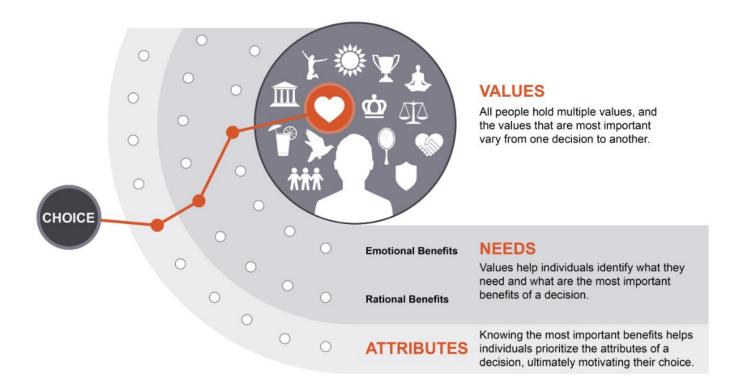
#### Values are the foundation of personal decision making



Values Communication

#### Values Laddering identifies how individuals decide whether attributes of an urban environment satisfy their fundamental human needs

#### Three basic levels to the "Values Ladder"



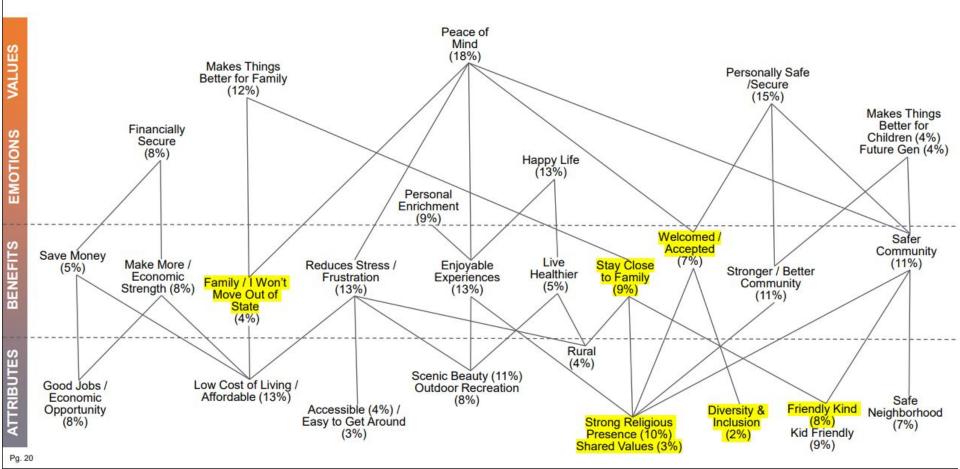
#### Values Communication

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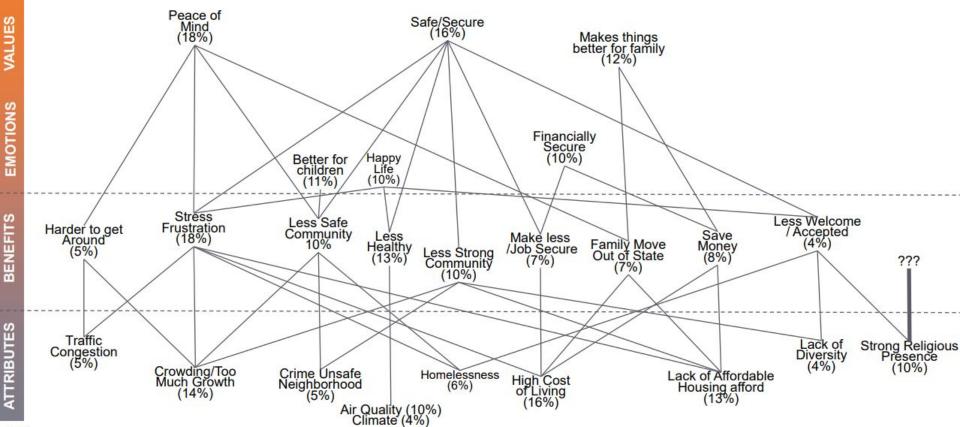
#### **A Values laddering Process**

LOGIC	QUESTIONS	ANSWERS
	Why is it important for you to be more at ease?	<b>"Security and love as a</b> parent" (Family Love)
PERSONAL CONSEQUENCE	What is the benefit to you when you can raise your son in a safe environment?	"Less worry - more at ease" (Less Worry)
	Why is that important to you?	"Raise son in a safe environment" (Feel Safe)
FUNCTIONAL CONSEQUENCE	Why are the "friendlier people" important to you? Why did you rate the quality of life in Utah so high?	"Better place to raise family (Good place for family children) "People here just seem to be friendlier" (The People)

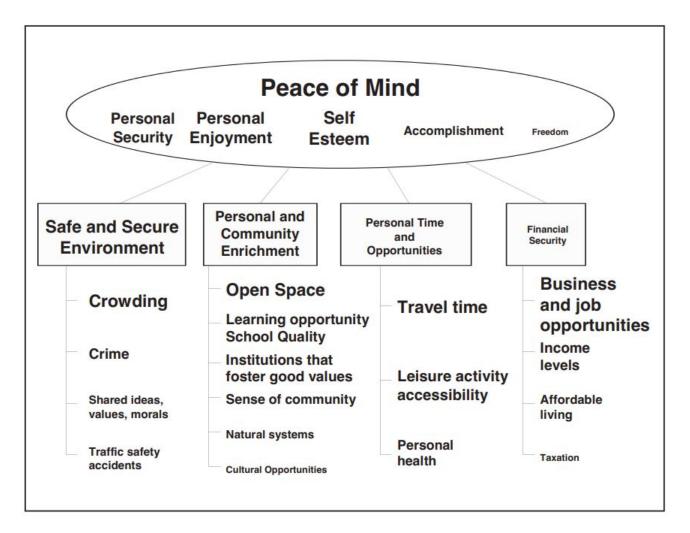
#### **Positive Values Map**



#### **Negative Values Map**



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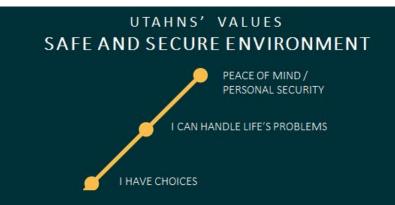
### Housing

"DENSE" = "Stupid" or "Crowded"

"CHOICE" = I have control,

My children have more control





#### Transit

#### "MASS" Transit = crowded

"PUBLIC" = us all



Values Communication

#### America's oil capital was moving away from cars. Then a new mayor arrived.

"Some people think it's controversial to take away a lane from cars and to put in a bike lane. I think it's controversial to only have one way of getting around," said Joe Cutrufo, a cycling advocate in Houston. "We have choices in all other parts of our lives, but when it comes to transportation, we only have one option."

Cutrufo said he knows where he stands.

"If you want to change the transportation culture in a place, you have to change the infrastructure," he said. "The infrastructure tells people how to behave."

#### Key Value Ladder Take-aways

Speak to:

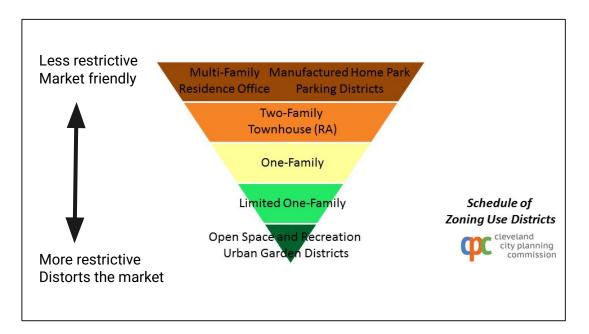
- a. Choices (freedom)
- b. Families
- c. Avoid "crowding"
- d. Personal opportunity
- e. Affordability



Values Communication

#### **Planning and Freedom**

Speak to "more freedom" rather than "more regulation, more control"



## **Engagement Opportunties**

#### The Sustainability Blind Spot of Local Land Use Decisions



## West Layton Village Proposal

"A vibrant, walkable community that offers a healthy mix of homes, shops, businesses, trails and parks"



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Deserver News Utah

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#### Group of Layton residents challenge plans for West Layton Village

By Jared Page Published: May 21, 2012 12:00 a.m.

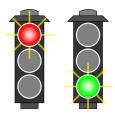


"an urban nightmare of crime, pollution, traffic jams, overburdened schools, the loss of family farms and the end of the area's rural feel"

# Referendum ResultsFor 48%

•Against: 52%

## West Layton Village Impacts



#### LOCAL REGIONAL Change from the Housing affordability norm Discussion Local traffic **Reduced driving** that distances informed voting **School impacts** Cleaner air People not like us? Transit supportiveness Places to shop Less impact on farmland elsewhere Lifecycle housing Reduced **Greenhouse Gases**

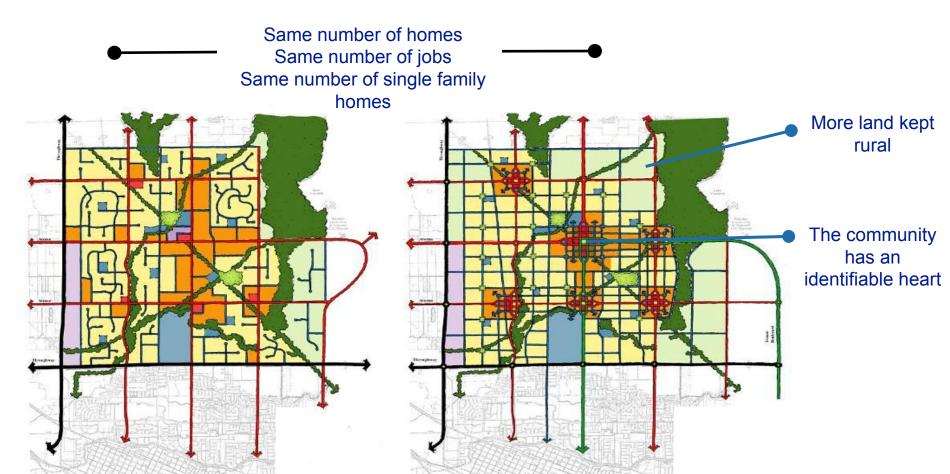
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#### Sustainability is long term thinking: Relate potential short term decisions to long term outcomes

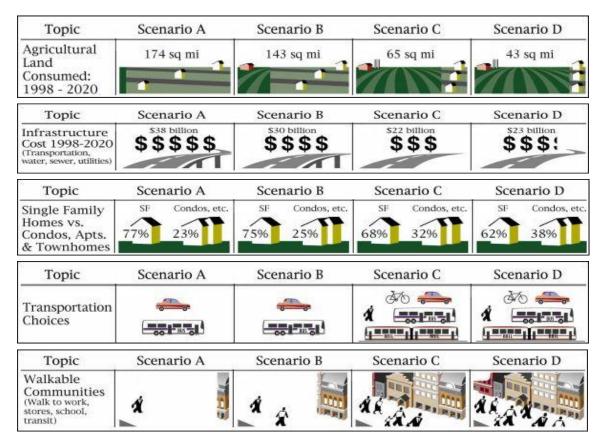
- Lean into your general plan!
- Discuss policy approaches on a citywide basis
- Stretch out policy ideas temporally



#### Discussing where / how of growth citywide



### "What difference would each scenario make?"



### Three big takeaways

- 1. Speak to your audience. Focus on broadly enjoyed benefits of potential changes, not necessarily "sustainability"
- 2. Hyper-partisan? Communicate to the common ground of underlying values
- 3. Neutralize parochialism by exploring the long-term citywide outcomes of potential decisions

### **Grab Bag**

- Avoid "you are wrong and here is why", including moralizing/ guilting
- The problem with strident and alarming messages
- How to talk to the science
- The value of getting your "foot in the door": (study, test, start small)



#### **Engage at Every Chance!**

Open and accessible planning engages everyone and reduces concerns

Uncertainty breeds mistrust and skewed narratives

Communicate early, often, and consistently

- Website talk about the value of the city and services you provide!
- Social Media share everyday wins
- Community Events show up and share your work and efforts, talk about what is coming up
- Planning Workshops invite everyone, make them accessible

By the time a strategy or plan is adopted, it should be old news

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# **Questions**?

# Thank you.

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